**Quality management (ECTS credits 3)**

Language: the course is offered in Serbian and Hungarian.

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**Course description:**

The course covers the following topics: Basics of quality system. ISO standard 9000-2001. Improving the quality of the enterprise through the responsibility of the management, providing resources, product development and analysis and measurement. Quality system documentation.

**Aim:**

Getting to know the quality system ISO 9000-2001.

Study of quality management mechanisms.

Getting acquainted with monitoring and control techniques.

**Learning outcomes:**

Students are prepared to work in an organization that has ISO 9000-2001.

Students are trained in defining procedures, records, documents.